

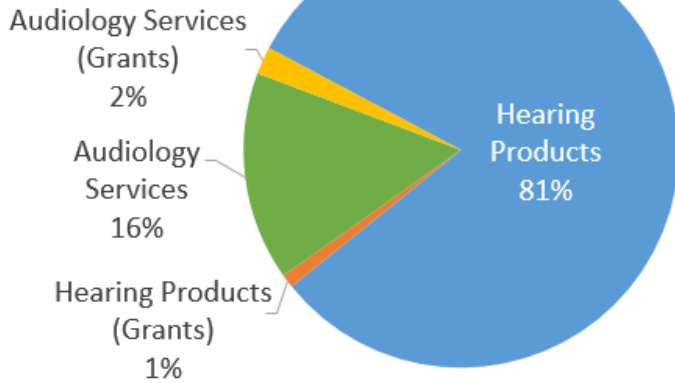
# 2021 Annual Report

This year represented the start of recovery from the pandemic. As we worked to overcome challenges and realign our focus on our core values, patients and supporters helped us by referring others, contributing financially, and continuing to choose us for their own hearing care. Thank you!

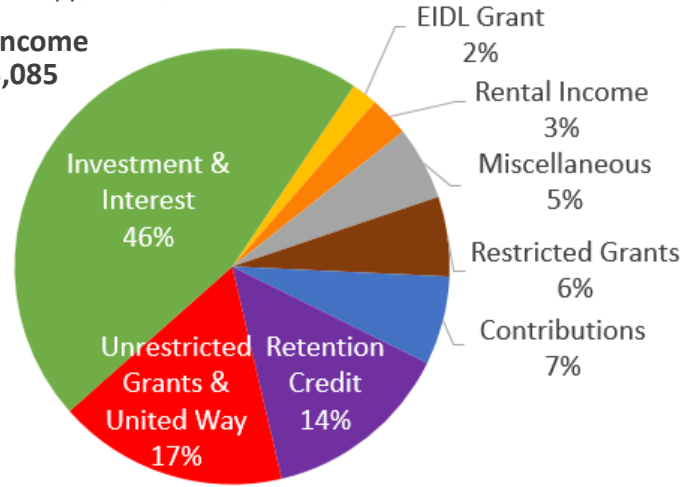
Our mission is to impact lives through comprehensive hearing care provided by experts with advanced degrees in audiology

Audiologists: Kim Kragt (Acting Executive Director), M.A., CCC-A, Stacey Braund, Au.D., CCC-A, Rachel Clayton, M.A., CCC-A, Samantha King, Au.D., CCC-A, Amanda Knapp, Au.D., CCC-A

## Operational Income \$1,534,376

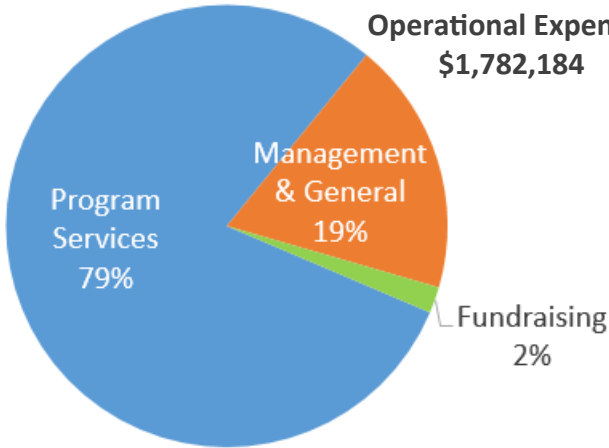


## Other Income \$515,085

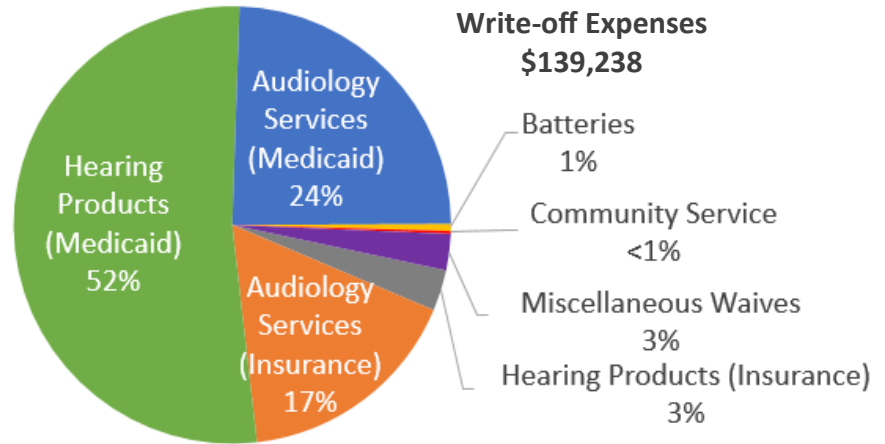


In 2021, our financial assistance program, funded by grants and contributions, was used 324 times and helped 144 people receive services and hearing aids. An additional 401 Medicaid patients were seen 1,019 times.

## Operational Expenses \$1,782,184



## Write-off Expenses \$139,238



### 2,437 patients were seen in 2021 (866 new patients)

- 303 children, ages 0-5
- 460 adults, ages 19-62
- 163 youth, ages 6-18
- 1,496 older adults, ages 63 & up

### 5,123 procedures were performed

(e.g. hearing tests, hearing aid checks, earmold impressions, and more)

Constance Brown Hearing Centers performed **61 newborn hearing screenings.**

**65%** of people who participated in our clinical trial purchased hearing aids as a result.

For the first time, we had volunteers help us with patient health screenings and check-in. In total, **5 volunteers performed 317.5 hours.**

Patients come from across the State (and beyond) for our services

