



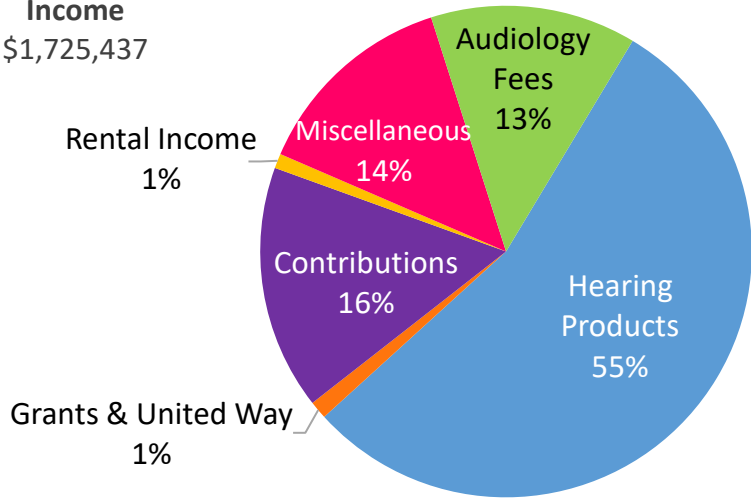
## 2020 Annual Report

In a year that was filled with concern and caution, our priority was to make sure patients felt safe when here and still received the high quality hearing care from our audiologists and staff. Thank you for trusting and choosing us.

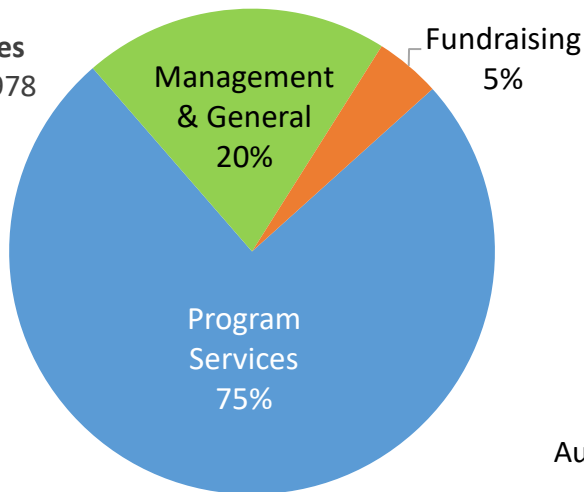
Our mission is to impact lives through comprehensive hearing care provided by experts with advanced degrees in audiology

Our Audiologists: Kim Kragt (Clinical Director), M.A., CCC-A, Stacey Braund, Au.D., CCC-A, Rachel Clayton, M.A., CCC-A, Samantha King, Au.D., CCC-A, Amanda Knapp, Au.D., CCC-A

**Income**  
\$1,725,437

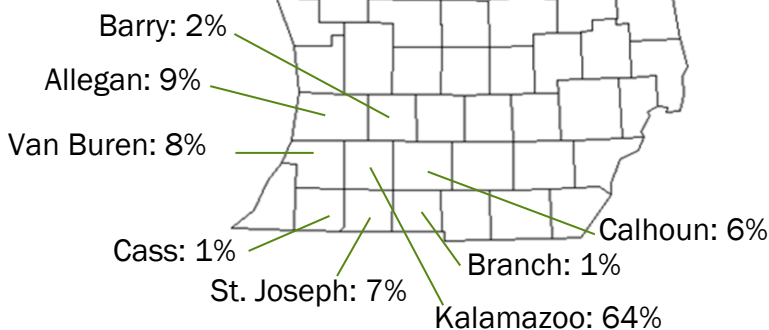


**Expenses**  
\$1,798,978



Patients come from across the State (and beyond) for our services

Other areas: 2%



**2,227 patients were seen in 2020**  
(798 new patients)

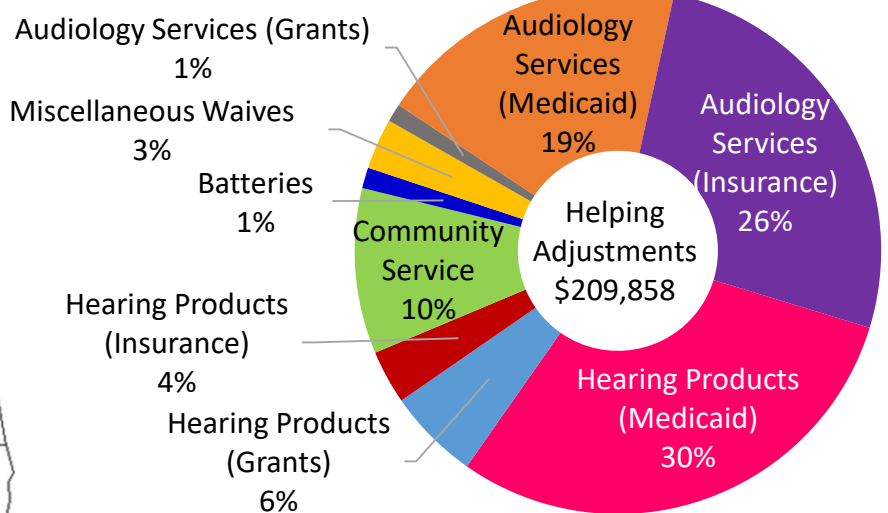
- 282 children, ages 0-5
- 199 youth, ages 6-18
- 371 adults, ages 19-62
- 1,375 older adults, ages 63 & up

**4,210 procedures were performed**  
(e.g. hearing tests, hearing aid checks, earmold impressions, and more)

Constance Brown Hearing Centers performed **53 newborn hearing screenings**

**64%** of people who participated in our clinical trial purchased hearing aids as a result

For 3 months prior to Covid-19, an average of **78** people came to our Hearing Aid Cleaning Clinic



A sliding fee scale is offered to patients who cannot afford the full cost of services. In 2020, 451 people received services through these grants and waived fees, totaling \$209,858 in helping adjustments.