



What sets us apart is our people. We're told that the difference we make in people's lives, as well as the difference between us and other hearing centers are why they continue to choose CBHC for their hearing healthcare needs.

Our mission is to impact lives through comprehensive hearing care provided by experts with advanced degrees in audiology.

Our Audiologists: Kim Kragt (Clinical Director), M.A., CCC-A, Rachel Clayton, M.A., CCC-A, Kate Hamann, M.A., CCC-A, Samantha King, Au.D., CCC-A, Amanda Knapp, Au.D., CCC-A

**DID YOU KNOW?**

Routine hearing evaluations can identify if you are at risk for communication breakdowns. Feeling overwhelmed by conversations at restaurants and with friends or feeling like people are mumbling are usually signs of hearing loss. Make hearing assessments with an audiologist a part of your overall healthcare routine.



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*There is no pressure and we receive wonderful care. Our audiologist is a good listener and takes good care of us.*

- Ron & Shirley

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*Many other places I look at are mainly licensed to sell hearing aids. I go to Constance Brown because the audiologists have advanced degrees and are more than qualified to help me. With my hearing concerns, rather than try to sell me hearing aids, my audiologist first did an evaluation to rule out a serious medical concern.*

- Harold



**DID YOU KNOW?**

When you choose to invest in hearing aids, the qualification of the person fitting your devices does matter. Trust your hearing to an audiologist.

To know if you are receiving adequate amplification and taking full advantage of the technology you purchased, hearing aid settings should be verified in your ears at the time of fitting. At follow-up appointments, your audiologist should know how to adjust the devices to continue to meet your hearing needs.

**DID YOU KNOW?**

Our fitting philosophy is different from other places. We fit each individual with hearing aids rather than fit the hearing aids to the individual. That means we start with a conversation to get to know you. Your goals help us focus in on which hearing aid technology is best for you.

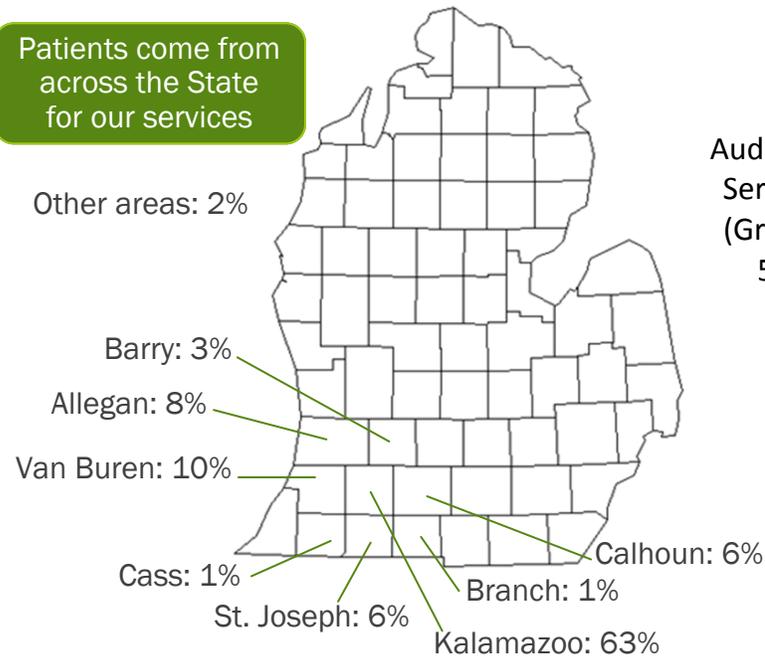
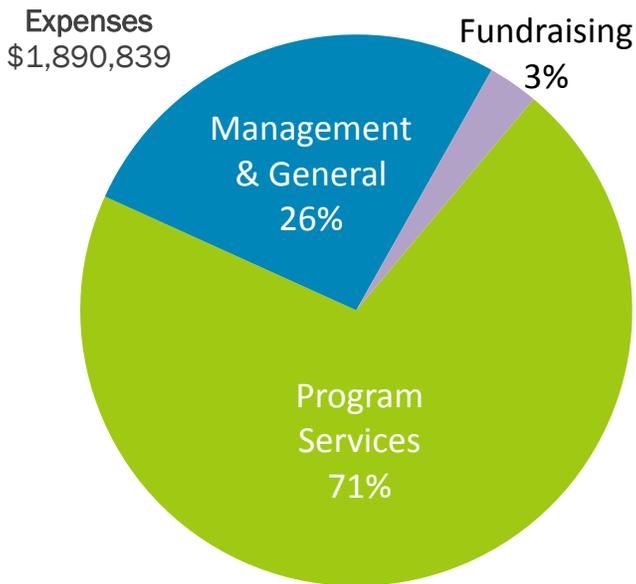
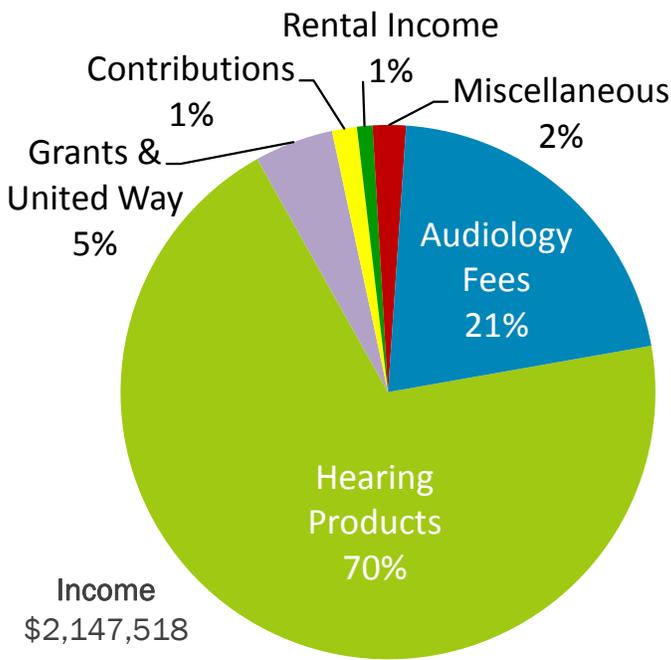


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*I bypass my insurance because you offer more. For the amount of time I have to wear these in my life and for what the hearing aids offer, it's worth the difference I have to pay. I like and trust you more than the other places that are about sales.*

- Dan

Quotes are from people different than those shown in the pictures.



Of those served in 2018:



**3,001 patients were seen in 2018**  
(1,183 new patients)

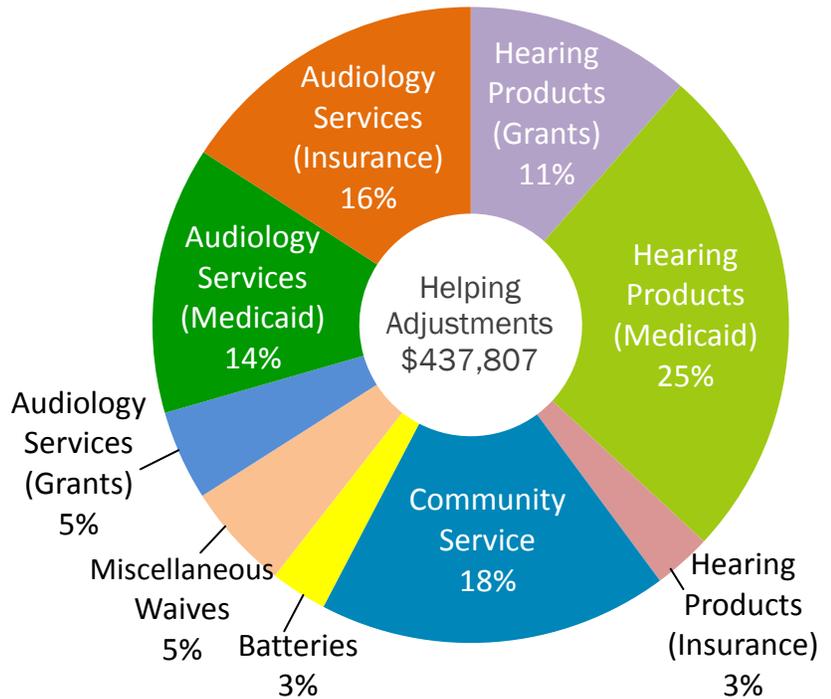
- 419 children, ages 0-5
- 250 youth, ages 6-18
- 649 adults, ages 19-62
- 1,683 older adults, ages 63 & up

**5,775 procedures were performed**  
(e.g. hearing tests, hearing aid checks, ear mold impressions and more)

Constance Brown Hearing Centers performed **160 newborn hearing screenings**

**67%** of people who participated in our clinical trial purchased hearing aids as a result

A sliding fee scale is offered to patients who cannot afford the full cost of services. In 2018, such helping adjustments totaled \$437,807



Each month, an average of **87** people came to our free Hearing Aid Cleaning Clinics